

Aging and Disability Resource Centers A Meaningful and Impactful Investment for Wisconsin



Every \$1 invested into Wisconsin ADRCs leads to a savings of \$2.48.



\$14,400 = average cost per hospital re-admission

\$530 = average cost per emergency room visit

ADRCs prevent...

61 hospital re-admissions per 1,000 served
101 emergency room visits per 1,000 served

ADRCs save...

Nearly \$1,000,000 per 1,000 served



Wisconsin ADRC Facts

Serving older adults and people with disabilities throughout Wisconsin.

ADRCs had over half a million contacts in 2020.

There has been a 22% increase in ADRC customers and growth is expected to continue.

ADRCs have local community professionals providing individualized resource counseling so customers can make informed decisions about their needs.

- ❖ ADRCs are the only provider of local, unbiased decision support.
- ❖ ADRCs have local offices in every county throughout Wisconsin.
- ❖ The mission of the ADRC is to help people prevent or prolong the need for costly services.

- ❖ There are no income or asset requirements to use ADRC services.
- ❖ Phone calls made to an ADRC are answered by a live, local person.
- ❖ Two out of five ADRC customers meet face-to-face with ADRC professionals in their home.



Options Counseling: The Power of a Personalized Experience

Susan contacted the ADRC of Portage County on behalf of her parents. Her mother needed care during the day, and Susan was looking for an assisted living facility where both her parents could move to remain together. Through options counseling, the ADRC informed Susan about their options, which included adult day services. They decided to try this option first because it was not only the least restrictive but also the least costly. They discovered it was an excellent option for their needs. **Because of options counseling, moving to assisted living was delayed for not one, but two people.**



Mary called the ADRC of Washington County on behalf of her elderly parents. Her father was in a nursing home for rehabilitation and expected to return home soon. Her mother had mild to moderate dementia. Mary was the primary caregiver for her parents. It was important to her and her parents that they remain in their own home. An options counselor at the ADRC helped connect Mary and her parents to a variety of community services like home-delivered meals, supportive home care for lawn care and other home maintenance, a medication machine, respite, and more. Options counseling helped connect her family with the assistance needed. **This helped empower Mary to continue to care for her parents in their home.**



By receiving options counseling at a local ADRC, people are 89% more likely to access privately paid resources rather than utilizing services through Medicaid-funded long-term care programs.