

FINAL MOMENTS

Hospice is about living, not dying. During the last week of life, we want to ensure that the patient is as comfortable as possible, and that the family has as much support as possible. During this time we increase our visits to ensure that we are meeting these goals.

Our goal is to attend every death that we can. Although there is no way to predict exactly when one will die, we increase our visits to increase our support which helps our team to look for signs and symptoms to help support the Patient, Family, Friends, and the Care Team wherever the patient is living.

BEREAVEMENT

Grief doesn't just start at the time a loved one dies, and it doesn't end at a prescribed amount of days, or months after the death. Everyone deals with grief differently, and Moments Hospice offers a variety of bereavement services to support families mourning a loss and moving forward while they cope. We follow our bereaved families for 13 months after the death of their loved one.

Our trained Bereavement Coordinators offer:

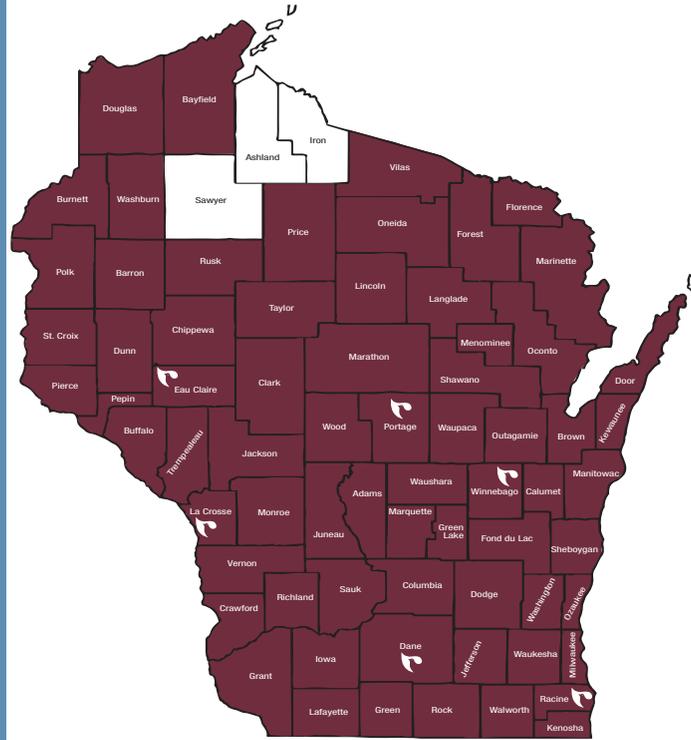
- Information and education on death, grief, and coping strategies.
- Open communication with your bereavement coordinator and other members of the hospice team by telephone, mailings, or in-person visits.
- Access and referral to supportive services such as bereavement support groups, individual counseling, and community grief support resources.
- An annual memorial celebration to honor and pay tribute to loved ones of our Patients.

Patient services are provided without regard to race, color, religion, age, gender, sexual orientation, disability (mental or physical), communicable disease, or place of national origin. Moments Hospice is a for profit organization that is Federal certified and state licensed.



SERVICE AREA

Referral Response Time within 2 hours!
24 hours a day,
7 days a week in our Service Area:



Madison Area

5315 Wall Street, Suite 135, Madison, WI 53718
OFFICE (608) 384-3710 | **FAX** (608) 384-3711

Milwaukee Area

1139 S Sunnyslope Dr, Ste 200, Mt Pleasant, Wisconsin 53406
OFFICE (414) 485-9001 | **FAX** (414) 485-9005

Fox Cities Area

806 Valley Road, Suite 1, Menasha, WI 54952
OFFICE (920) 212-8533 | **FAX** (920) 212-8544

Eau Claire Area

2263 East Ridge Center, Eau Claire, WI 54701
OFFICE (715) 800-0900 | **FAX** (715) 800-0910

Stevens Point Area

2417 Post Road, Suite C, Stevens Point WI 54601
OFFICE (715) 800-0900 | **FAX** (715) 800-0910

La Crosse Area

4425 Mormon Coulee Road, La Crosse, WI 54601
OFFICE (608) 399-6019 | **FAX** (608) 399-6025



Moments Hospice™

Moments are Forever

Changing The Hospice Experience,
One Moment at a Time.



PROVIDING HOSPICE CARE, THE MOMENTS WAY

www.momentshospice.com

INITIAL MOMENTS

We take pride in providing an Individualized Plan of Care to all of our patients. In order to truly provide an Individualized Plan of Care for each patient, we use the first 7 days of care to figure out this plan. We meet with the Skilled Nursing Facility, Assisted Living Community, Patient, and Family to ensure that we are aligning services so that it is truly a joint plan of care.

INDIVIDUALIZED PLAN OF CARE

At Moments Hospice, we focus on creating an Individualized Plan of Care for our patients and families. We recognize that Hospice is 24/7 and that Hospice should help support patients and families. We provide visits up to 7 day/week, and we don't limit visits. Patients deserve more than just a few visits each week. Our goal is to enhance the patient and family's quality of life no matter how much time they have left.

NAMASTE CARE

Moments Hospice has developed a highly specialized program for all of our patients. Namaste Care was designed by Joyce Simard, MSW, an internationally recognized dementia expert. Namaste Care uses person-centered approaches to improve quality of life through meaningful sensory activities that stimulate the senses, promote relaxation, and offer comfort and serenity. Although specifically designed for people with advanced dementia, the sensory approaches used in Namaste Care enhance the lives of people with other diseases, as well as providing moments of peace and tranquility to family caregivers.



WE HONOR VETERANS

The We Honor Veterans program is focused on Hospices learning how to accompany and guide our Veterans through their life stories toward a more peaceful end of life. The goal is to care for and honor those who have served when they reach the end of life. By working through the partner levels and participating in community partnerships and collaborations, Hospice organizations are able to educate, engage, and expand awareness to Veterans and their families. A vast majority of Veterans are not enrolled in VA and may not be aware of end-of-life services and benefits available to them, including the Medicare Hospice Benefit and VA-paid hospice care.



MUSIC THERAPY

Music has the distinct ability to transcend language and typical human connections. It can trigger emotions and help people find comfort during challenging times. Moments Hospice offers a full-time music therapist to meet with patients, upon request from their care team.

According to the American Music Therapy Association, music therapy is "the clinical and evidence-based use of music interventions to accomplish individualized goals within a therapeutic relationship by a credentialed professional who has completed an approved music therapy program."

At Moments Hospice we use music therapy to achieve a variety of physical, emotional, spiritual and social goals for patients seeking relief from pain and other challenging conditions. We employ a full-time music therapist to meet with patients and families.

MASSAGE THERAPY

For patients who experience muscle tension, anxiety, restlessness, shortness of breath, and other conditions, massage can provide numerous benefits. We offer on-staff licensed massage therapists to meet with patients and assess the possible benefits of these therapies.

Our licensed massage therapists offer a variety of complementary services, including gentle to deep-tissue massage and Comfort Touch therapy. The goals of these treatments include: enhanced relaxation; reduced pain, muscle tension, anxiety, fear and depression; and improved circulation, flexibility, mental alertness, breathing, and quality of sleep.

PET THERAPY

Pets warm our hearts and bring smiles during difficult times. For many of us, pets are a part of the family. That is how we view our special pet therapy volunteers and their owners at Moments Hospice.

