

# MARQUETTE COUNTY I-TEAM - MINUTES

FEBRUARY 09, 2021— FIRST MEETING OF THE YEAR

## First I-TEAM meeting of 2021

**In attendance:** Karissa Scott (Inclusa), Kay Martin (ADRC), Sharon Alden (ADRC), Colleen Sengbusch (APS), Amelia Cisewski (ADRC), Joe Zauner (Sheriff's Dept), Melissa Klebs (DBS), Dawn Woodard (Clinical Services Manager), Dana Roth (Elder Rights Project), Katelyn Lor (My Choice), Connie Becker (My Choice), Jenny Ward (Clinical Services), Monika Waisbrot (Fortifi Bank)

## Meeting started at 9:32 am

**Reviewed Agenda:** Motion to approve agenda was made by Sharon and seconded by Dawn. Motion carried.

**Reviewed minutes** from November 10, 2020. Motion to approve was made by Dawn and seconded by Kay. Motion carried.

**Upcoming Presentations:** Colleen reminded the team Monika from Fortifi Bank will present on scams/bank fraud when meetings return to in person. Dana Roth from Elder Rights Project will present information about her organization at the May meeting. Colleen asked the team to reach out if they thought of people/organizations of interest.

**Discussions:** Dawn stated she heard the Alzheimer's and Dementia Alliance of Wisconsin Dementia Support Specialist for Marquette County will no longer be available. Colleen explained the grant funded position was not renewed. Kristine was responsible for meeting with families/individuals, providing educational programming, running the memory café, etc. It is unclear if the Specialist for Columbia County will take over these roles.

**Stories, Successes, and struggles:** Colleen gave an update for the case discussed at the previous meeting. Colleen stated many of the calls recently are for people who are competent but making choices the caller/reporter may not agree with. Connie brought up a member they are working with that was evicted from her apartment a year and a half ago. She then was placed in a CBRF but does not need this level of care. My Choice offered several housing options for months. She is insisting on a 2-bedroom apartment which limits her housing options. When given notice of non-coverage of the CBRF by My Choice she appealed their decision to deny CBRF coverage. The appeal was upheld. The placement will be evicting her next week. The group discussed homeless shelters and a housing program run by the Salvation Army Homeless Shelter in Stevens Point. The program can provide some rental assistance. The team also discussed looking at apartments through private real estate agencies in addition to the low income/elderly apartment complexes in the area as they may have 2 bedrooms and accept her despite eviction history.

**Agency Updates:** The group discussed COVID-19 and its impact on how they are providing services. The DHS building is closed to outside visitors and in person contacts are limited and based on necessity. The Service Center where UW Extension, EMS, CVSO and Clinical Services are housed opened their doors 2/08. They are doing initial visits/intake in person and assessing the ability for follow up appointments to be virtual. Crisis, CCS and CCP staff have been doing face to face visits in the community for months and continue to do so as needed. Clinical Services has an opening for a RN. They are using Bentley's Pharmacy in the interim to

assist with injections and med packing. Staff for DHS can still rotate working from home and in the office, but all DHS staff will be back in the office full time by April 5. The Dining Sites remain closed. Home delivered meals continue but hot meals are only delivered M, W, F with frozen meals for the other days. The drivers are practicing social distancing, sanitizing, etc. The ADRC continues to do their screens over the phone but can do in person visits depending on the situation with supervisor approval.

My Choice and Inlusa can do some face to face visits. There are specific criteria to determine when to do home visits, who to do home visits with, PPE utilization, etc. They are doing some virtual visits and try to get most information over the phone. Quarterly visits and initial visits and intake are done in person. Joe stated the Sheriff's Department continues to get their vaccines and use PPE.

**Reminders:** Colleen reminded the group about Elder At Risk Funds, Caregiver Support Programs, Salvation Army and Guardian Angels as possible resources. Sharon shared the Salvation Army had additional funds due to COVID that could be accessed until sometime in May. She also explained her role as Dementia Lead worker for the ADRC.

**Community Outreach:** I-Team Recruitment. Please think about your community contacts and invite them.

**Next Meeting:** May 11 @ 9am, August 10 & November 8

**Suggested Agenda Items:** None, but the team was encouraged to contact Colleen with any items prior to the next meeting.

**The meeting was adjourned at 9:47 am.**

Minutes Submitted By: Colleen Sengbusch