

MARQUETTE COUNTY I-TEAM - MINUTES

AUGUST 11, 2020 – THIRD MEETING OF THE YEAR

Previous I-TEAM meetings for 2020: February 11 & June 30

In attendance: Karissa Scott (Inclusa), Sunny Wilson (Inclusa), Kay Martin (ADRC), Sharon Alden (ADRC), Colleen Sengbusch (APS), Meg Wandrey (EBS), Lori Ceman (TMG/IRIS), Amelia Cisewski (ADRC), Kris Berg (CVSO), Jan Krueger (Manager of Aging & Disability Unit at DHS), Kristine Biesenthal (ADAW)

Meeting was started at 9:32 am.

Reviewed Agenda: Motion to approve agenda was made by Sharon and seconded by Kris. Motion carried.

Reviewed minutes from June 30. Motion to approve was made by Sharon and seconded by Kris. Motion carried.

Presentation by Kris Berg (CVSO). An overview on Veteran's Programs was given. Handout was posted in Microsoft Teams. Kris has a part time CVSO in the office on Mondays, Wednesdays and Thursdays. Her name is Susan. She works with people primarily on pensions and burial benefits.

Upcoming Presentations: Colleen reminded the team the Sheriff's Department will be presenting on Project Lifesaver at the November meeting. Monika from Fortifi Bank will present on scams/bank fraud when meetings return to in person.

Discussion: Colleen noted there is funding available in the NFCSP/AFCSPP/Elder-at-risk funds. With COVID-19, some of the stricter requirements about how the funds can be used have been lifted. She encouraged the team to make referrals or encourage caregivers to call to discuss the programs. The annual Caregiver Luncheon will not be held this year, but a special newsletter or section of our Senior Newsletter will be devoted to recognizing Marquette County caregivers. Caregiver nomination forms are out, and the team was encouraged to distribute them or nominate someone themselves.

Stories, Successes, and struggles: No specific cases were discussed. Colleen explained she has not seen any APS trends. It was noted some of the referrals are more willing to accept services offered.

Agency Updates: The group discussed COVID-19 and its impact on how they are providing services. The DHS buildings are closed to outside visitors and in person contacts are limited and based on necessity (crisis). Staff rotates working from home and in the office. The Dining Sites remain closed. Home delivered meals continue but hot meals are only delivered M, W, F with frozen meals for the other days. The drivers are practicing social distancing, sanitizing, etc. Amelia is seeing an increase in people requesting home delivered meals. She credits the uptick because some participants are afraid to go shopping in stores and some are realizing the Dining Sites are not opening as soon as they anticipated. The Community Garden is in its 2nd year and the Nutrition Program and Food Bank are receiving the produce from the garden. There is a Walk with Ease class starting next week and it is full. The ADRC continues to do their screens over the phone and discussed some of the challenges with this. Meg is receiving contacts from people about insurance, Medicare, etc. and is pleased some that normally would not be open to using online resources are now willing to do so. Kay informed the group Options for Independent Living has extra funding due to COVID and can help people with a disability that are behind on bills. Sharon shared Salvation Army also received a grant for

an additional \$15,000. They had only used half our normal allotment at the time of the last meeting she attended. Sharon encouraged the group to reach out to the Salvation Army if people need assistance with things besides medicine and medical bills.

Kris is working from the office and doing some masked face to face visits if necessary and by appointment.

Inclusa is not doing in person meetings for staff through 2020. They continue to utilize their Resiliency Roadmap. There are specific criteria to determine when to do home visits, who to do home visits with, etc. They follow CDC guidelines and screen workers and members before visits. In person visits are 10 minutes or less. They are not disenrolling people if due strictly to financial reasons.

IRIS can see their participants. Lori noted she saw 50 of her participants in the last 3 weeks. They cannot enter apartments if there is no outside entrance. They can visit people living in their own home or those living with family.

Kristine can do Care Consultations with people and does 2-4 a week. She held the Marquette County Memory Café last week and it was very successful. There was a good turn-out. She is doing her support groups for caregivers. The participants must RSVP (no drop-ins) and the group must be 10 people or less.

Community Outreach: I-Team Recruitment. Please think about your community contacts and invite them.

Next Meeting: November 10th, 2020 @ 9:30am.

Suggested Agenda Items: None.

The meeting was adjourned at 10:24 am.

Minutes Submitted By: Colleen Sengbusch