**Family Health La Clinica (FHLC) COVID-19 Update 3/18/2020**

* **FHLC has a COVID-19 Info line for community members to call in for info on COVID-19** related resources. This includes information on accessing medical services and other community resources. The number is 920-787-9450. The line will be staffed from 8:00 a.m. to 5:00 p.m. central time Monday-Friday and will accept messages during non-staffed hours.
* Information is changing rapidly. We are posting daily updates on our website at [www.famhealth.com](http://www.famhealth.com) and on social media (Facebook, Twitter, LinkedIn, and Instagram).
* Testing for COVID-19 in Wisconsin remains limited and is currently being prioritized for people with symptoms who have had a known exposure to someone diagnosed with the virus, have traveled internationally or nationally to a location impacted by the virus, and/or other extenuating circumstances.
* Outpatient primary care clinics remain your first resource to help keep you well and get you on the mend if you are sick.
* Don’t just walk in. Please call us for an appointment and staff will help assess the best strategy for you (office visit, phone consultation, etc.).
* We are currently maintaining regular clinic hours for medical visits: Monday-Friday, 8am-5p with extended hours on Mondays and Thursdays until 7pm.
* We have implemented these operational changes (as of 3.18.20):
* FHLC is suspending all non-emergency dental appointments (Wautoma, Beaver Dam, Stevens Point, and Mauston) and dental hours are limited to 8am-5pm. Patients with upcoming dental appointments will be called and rescheduled after COVID-19 concerns are resolved.
* If you need to see a Dental Provider for an urgent/emergency visit please contact FHLC at 1-800-942-5330.
* In accordance with CDC recommendations for social distancing, once you check in, you may be asked to wait for your appointment in your car. If so, we will call your cellphone when your provider is ready for you.
* Please attend office visits alone if possible. If a friend or relative provides transportation, please ask them to wait in the vehicle unless you require assistance.
* We will send out updates as we have them and appreciate your help in getting this information out to the community. Likewise, we appreciate any information and updates you might have that can assist us in disseminating the most accurate and up-to-date information regarding your sites and services to our patients.