Marquette County I-Team - Minutes

# AUGUST 8, 2023

**In attendance: Colleen Sengbusch (APS), Dana Roth (Legal Action of WI/Elder Rights Project), Monika Wainsbrot (National Exchange Bank), Meg Wandrey (Elder Benefit Specialist ADRC), Kay Martin (Resource Specialist ADRC), Kelly Doll (MyChoice), Jan Krueger (Manager Marquette County Aging & Disability Services Unit), Dpty. Matt Krueger (Marquette County Sheriff’s Dept.)**

**Meeting started at 9:02 am. All attendees attended virtually.**

**Reviewed Agenda**: Motion to approve agenda was made by Meg and seconded by Kay. Motion carried.

**Reviewed minutes** from May 2023. Motion to approve was made by Meg and seconded by Kay. Motion carried.

**Presentation:** Sonia Komisar (Victim Service Attorney from the Elder Financial Empowerment Project) presented on her agency and her role in aiding potential victims of abuse and neglect.

**Upcoming Presentations:**  There were no suggestions. Colleen will reach out to people/agencies previously discussed (see below).

**Ideas for 2023**: Polly Shoemaker Guardianship Support Center,CVSO to discuss expanded benefits for veterans who had contact with burn pits, Legal Action-work they are doing on joint account financial exploitation.

**Stories, Successes, and Struggles/Discussions:** Colleen updated on recent types of cases referred in. Trend lately is family members not in agreement with potential victim’s choices. Jan brought up the topic of scams, what local banks/agencies are seeing regarding scams and processes for addressing those who have been scammed. Monika stated education is provided to their customers. Deputy Krueger stated law enforcement takes down the complaint which generates a police case #. Often banks need the case # to assist with transaction reversals. He also gives victims of cybercrimes the IC3.gov website (Internet Crime Complaint Center) to self-report to the FBI. Unfortunately, not much can be done locally in many of these scams as they originate overseas. They are often scams where the caller requests gift cards. Often, they will stay on the phone while the person goes to purchase the cards. DATCP was also mentioned by Colleen as a resource.

Last meeting for 2023 is **November 7.**  Meeting will be held virtually with and in-person option (at Service Center building).

**Agency Updates:** None

**Community Outreach:** I-Team Recruitment. Please think about your community contacts and invite them or refer them to Colleen for more information about the ITEAM.

Next Meeting: November 7 @ 9:00 am at the Service Center Building (480 Underwood Ave) with the option of attending virtually.

**Suggested Agenda Items**: None, but the team was encouraged to contact Colleen with any items prior to the next meeting.

**The meeting was adjourned at 9:47 am.**

Minutes Submitted By: Colleen Sengbusch