

# MARQUETTE COUNTY I-TEAM - MINUTES

AUGUST 13, 2024

**In attendance:** Jessica Jungenburg (Environmental Specialist), Kay Martin (Resource Specialist ADRC), Melissa Klebs (Elder Benefit Specialist), Jan Krueger (Manager ADRC), Monika Wainsbrot (National Exchange Bank), Jessica Burgess (MyChoice WI) Janet Wiegel (Dementia Care Specialist), Sharon Alden (Resource Specialist ADRC), Keri Tomlin (Sheriff's Department)

**Meeting started at 9:04 am.** This was a virtual meeting.

**Reviewed Agenda:** The motion to approve the agenda was made by Melissa and seconded by Janet. Motion carried.

**Reviewed minutes** from May 2024. The motion to approve the minutes was made by Melissa and seconded by Sharon. Motion carried.

**Presentation by Kari Tomlin & Glori with the Sheriff's Department:** Kari presented on how Glori came to the Sheriff's Department. Glory was a donation to the Sheriff's Department. Glory is a puppy and in training. She is 10 months old and is almost fully grown. Glory helps comfort people in a variety of situations including investigations, connecting to law enforcement, and community engagements. Glory loves everyone and can go from playing with staff to being calm with those who need it. Glory has worked with DARE, Girl Scouts, Touch a Truck, School Events and will be at many more community outreach activities. Staff love her and she will hang out in dispatch when not in the community. Glory is Kari's partner and works when Kari works. Other officers can utilize Glory if needed and depending on the situations they are working within. They are considering getting Glory Therapy Certified which will help with supporting people. Glory is currently working on the Good Citizen Training. Glory would love to visit the Westfield Memory Café.

**Upcoming Presentations:** There were no additional suggestions. Breanne will reach out to people/agencies previously discussed (see below). Encouraged members to reach out to Breanne with any suggestions.

**Ideas for 2024:** Polly Shoemaker Guardianship Support Center, Legal Action-work they are doing on joint account financial exploitation.

**Stories, Successes, and Struggles/Discussions:** Jan brought up a couple of general cases that we have seen lately related to dementia, POA's, and decision-makers. Discussion on POA and how each entity views and/or receives them.

Power of Attorney – financial any ideas – all cases are different. Monika - They tend to make the decision early on and things change and the POA isn't making appropriate decisions. Suggest looking at that paperwork often and evaluate. People tend not to want to deal with it. Make it clear. Janet - suggests having the discussion early and before there is a cognitive issue. Jessica Burgess – talk with customers about advanced directives every 6 months.

Additional discussion: Customers are resistant to talk about financial decisions especially related to scams. Thousands of dollars can easily “walk” away when someone just wants contacts or connections with others. Victims tend to be embarrassed about being taken advantage of and they don’t want to talk to others about it. Family fights when the documents are not set up. More education on POA and inviting an attorney to do the presentation.

**Agency Updates:** Update on APS and a reminder to connect with Breanne for Ideas and suggestions. Dementia Care Specialist; Janet, introductions, and discussion on experience – working on Memory Café. Melissa Klebs, Elder Benefit Specialist, open enrollment in October scheduling community Visits. Monika Wainsbrot, National Exchange Bank, sees a lot of fraud, fake checks, and gift cards, fraud presentations for this group – would love to go to meal sites and memory café on fraud prevention. The more we know the better we can protect. Sharon Alden, Resource Specialist at ADRC reported that Kay has been covering office duties while she has been out. Kay Marten, Resource Specialist at ADRC reported that things have been typical and providing information and options. Jessica Jungenberg, Environmental Specialist for the county, a lot of landlord-tenant issues have come up. She has information on what to look for in a contact or issues like mold. Jessica Burgess, MyChoice WI, Fully Staffed – 2 new case managers that are learning the ropes. They have just rolled out the new logo.

**Elder at-Risk Funding:** Jan went over the annual allocation: of 10,979. Current claims to date. \$6041.10 of the fund has been used. Funds were used to assist elders with some DME, utilities, housing, in-home support, and legal services.

**Community Outreach:** I-Team Recruitment. Please think about your community contacts and invite them or refer them to Breanne for more information about the ITEAM. We could use contacts from Law Enforcement, Clergy, Civic organizations, Businesses, etc.

**Next Meeting:** November 12th @ 9:00 am. This meeting will be virtual.

**Thoughts, Ideas or Suggestions:** None were presented, but the team was encouraged to contact Breanne with any items before the next meeting.

**The meeting was adjourned at 9:51 am.**

Minutes Submitted By: Jan Krueger, 8/13/24