# MARQUETTE COUNTY I-TEAM - MINUTES

## FEBRUARY 8, 2022

In attendance: Sharon Alden (ADRC), Colleen Sengbusch (APS), Janet Wiegel (ADAW), Tiffany Quirk (My Choice), Melissa Klebs (ADRC), Jan Krueger (ADRC), Kay Martin (ADRC), Rob Lullig (EMS), Jeane Sager (Salvation Army), Dana Roth (Legal Action of WI/Elder Rights Project)

### Meeting started at 9:05 am. In person with virtual option

**Reviewed Agenda**: Motion to approve agenda was made by Janet and seconded by Sharon. Motion carried.

**Reviewed minutes** from November 2021. Motion to approve was made by Sharon and seconded by Melissa. Motion carried.

**Upcoming Presentations:** SMP (Senior Medicare Patrol) will present at the May meeting. Kris had suggested USDA Rural Development and Habitat for Humanity as possible presenters. Colleen is awaiting a response from both agencies. She asked the team to continue to reach out if they thought of people/organizations of interest.

### Presentation by Jeane Sager- Salvation Army Service Extension Field Representative

Jeane went over the mission statement of the Salvation Army. She explained in rural areas (including Marquette County) there are service extensions. There are no physical offices but a group of volunteers that make up the service extension. They have volunteers for the Red Kettle Campaign and a volunteer voucher writer. Jeane is currently doing the voucher writing. Someone in need can call and leave a message. The messages are checked 1-2 times a week by Jeane. They do a phone application. Depending on the situation, the Salvation Army might be able to help the person. The Salvation Army can assist with rent, utilities, etc. If it is an area they can't normally assist with, they will be creative and help with another area (like rent/utilities) to free up the person's funds for the area they are facing challenges with. Jeane also works closely with The Guardian Angels program (as appropriate) to help people. The funding used to help Marquette County residents comes from the Red Kettle Campaign held in Marquette County. Volunteers can sign up online to ring bells around the holidays. There is a separate fund to assist when someone experiences a disaster like a fire, tornado, etc.

#### **Discussions:**

Meetings for 2022 are **May 10, August 9, & November 8.** The Demo Room has been reserved so people can choose to attend in person or virtually.

**Stories, Successes, and struggles:** No specific cases were brought up to the group. Colleen explained the majority of referrals to APS since the November meeting have been self-neglect type referrals. Often it is a concerned family member or community member calling in about someone. Usually, the person is competent and able to choose to live in the manner they are living even if it is not in a way the caller might agree with. Social Security is having some delays. Some of the cases discussed at the last meeting (where there were issues with rep payees or quardians misusing funds) are still being processed by Social Security.

Agency Updates: During our introductions Melissa Klebs introduced herself and noted she is transitioning from our Disability Benefit Specialist to our new Dementia Care Specialist Position. My Choice said they are following DHS recommendations for visits and limiting in-person member visits to 15 minutes and with 1 staff member only. If there are higher risk cases protocol is slightly different. Janet stated Memory Cafes were being done virtual but in March our Westfield Memory Café will return to in person. There will be a presentation by Atty. Koeppel in March as well. Colleen will forward ADAW upcoming event flyers to the group.

**Community Outreach:** I-Team Recruitment. Please think about your community contacts and invite them or refer them to Colleen for more information about the ITEAM.

Next Meeting: May 10 @ 9 am at the Service Center (480 Underwood Ave) or virtually

**Suggested Agenda Items**: None, but the team was encouraged to contact Colleen with any items prior to the next meeting.

The meeting was adjourned at 9:40 am.

Minutes Submitted By: Colleen Sengbusch